

Annex no. 1/c: Other fees, costs

For consignments dispatched under a long-term agreement or at a GLS ParcelShop or services ordered through the <https://ecsomag.hu> platform, the Service Provider is entitled to invoice the following fees and costs in addition to the service fee:

Name of fee item	Condition, reason for fee item invoicing	Net fee amount	Gross fee
COD transfer (fee for manual recording due to incorrect bank account number provided)	If a bank account number is recorded for COD transfer which requires the manual entry of an additional unique identification number in the comments field, the Service Provider must process this transfer manually and individually.	HUF 1000 / parcel/occurrence	HUF 1270 / parcel/occurrence
Surcharge for individual handling of hand-labelled parcel	Customers whose use of manual labels exceeds an individually determined percentage of the total parcel volume, in the case of all manually labelled parcels – which must thus be individually handled – must pay a surcharge for hand-labelled parcels in addition to the service fee.	HUF 390/parcel	HUF 495/parcel
Fee for parcel storage	Pursuant to Section 14.3.3, the Service Provider is entitled to have the storage fee incurred in connection with parcel storage reimbursed.	HUF 500 / parcel/day	HUF 635 / parcel/day